

Regulatory Resources Inc.



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"The Source You Come Back To" 

240 Joshua Road
Kennewick, WA 99338

Voice: 509-628-1020

Fax: 509-628-0972

www.regulatoryresources.net

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Training Course Catalog



Table of Contents

About RRI's Training Programs	1
How Does DOT View Training	2
Open Enrollment Courses	3
On-site Function-Specific Training	3
What You Can Expect From Our Courses	4
<i>The Hazmat News Network</i> Newsletter	5
Other Services Available	6
100 Level, DOT Hazmat Courses for Drivers and Handlers	7
200 Level, Initial Hazmat Transport Courses	7
300 Level, Advanced DOT Shipper and Compliance Courses	8
400 Level, International Dangerous Goods Transport Courses	9
500 Level, Advanced Retraining Courses	9
600 Level, RCRA Solid and Hazardous Waste Courses	10
Other Options	10
Corporate Policy	11

Regulatory Resources Inc.

Regulatory Resources, Inc. (RRI) provides technical and operational training to ensure continued safe, economic, and regulatory compliant packaging, transportation and waste operations. Our instructors' years of experience with general and exotic hazardous materials and wastes provide a learning environment that challenges the seasoned veterans all the while maintaining discussions in an operational rather than regulatory language.

What makes our workshops so special? A number of things. Our instructors are professional trainers and program designers that work in the hazardous materials and waste operational trenches. Many years of research and experience are incorporated into the design and delivery of the training programs. Countless hours have been spent by our instructors reviewing Federal Registers and letters from the regulators, and researching the federal acts and regulations to ensure a thorough understanding into the why's and how's of each requirement. We know and talk with the regulators themselves to inquire about those "gray things" that are only read between the lines.

These are just a few of the reasons people keep coming back to us — but there's more. Our philosophy is to research the easiest, most economic alternative that ensures regulatory compliance. Remember, we come from and are currently in an operational environment. This means we work side by side with those who offer and manage hazardous materials, including radioactive materials and wastes. This experience allows us insight into the questions asked by "the doers" who must apply the requirements. Being part of the "doers" world means we have participated in the course experiences. The end result is workshops that instruct you on the various regulations and then show, through discussion and scenario application, the allowed options and "how to apply" aspect of the requirements.



Some national training organizations are warning working professionals to be leery of all the new training companies offering the world in hazardous materials and wastes training. We couldn't agree more! You can rest assured that the RRI training programs are long-established and the instructors are highly recognized leaders in the hazardous materials and hazardous waste transportation, management, and operation fields.

As one participant put it, “[y]ou not only train, you educate.” We’ll be happy to provide you a list of contacts in the many government agencies, corporations, business and universities that have acquired our services. Listen to what others have said.

“... continue the training we are provided...we can’t get this quality on the outside”

“Organized, effective, and a joy to attend”

“In my 8 years of working in the environmental field and all the training and workshops associated with the environmental field, this was by far the best workshop I have ever attended...I would highly recommend it”

“[The instructor’s] knowledge, experience is unsurpassed”

“The instructor’s understanding and teaching of these requirements are excellent...this was the best presentation of the CFRs I have ever had”

“This is the only course [302] available ANYWHERE that integrates all the necessary EPA regulations with the DOT regulations for a complete operational perspective. I’ve been to all the commercial courses offered, and even DOT’s and DOE’s, and nobody can touch this.”

HOW DOES DOT VIEW TRAINING?

Do you know that if you are not currently trained and tested in general awareness, safety, function-specific and security training, and aware of all regulatory changes, you must not perform any task that involves

“Training is the best means of preventing hazardous materials incidents...[m]ost transportation incidents involving hazardous materials are the result of human error.”

DOT PHMSA Division

hazardous materials packaging or transportation.

And there have been a lot of changes. Do you know that the goal of the Federal Aviation Administration (FAA) is to visit all shippers of hazardous materials by air each year? Are you aware that the DOT has funding to significantly increase their enforcement division? Did you also know that DOT is emphasizing function-specific training during

inspections? They’re serious!

DOT goes further to state that training:

- Heightens Employee Safety
- Reduces Incidents and Accidents
- Increases Employee Skills
- Precludes Penalties
- Reduces Operating Costs
- Decreases Property Damage Costs
- Increases Productivity
- **Increases Profits**

It sound like DOT is trying to send a message. Don’t get left behind! RRI offers the best hazardous materials and wastes transportation training programs available today addressing initial, recurrent, and update training.

OPEN-ENROLLMENT COURSES

RRI offers the full range of regulatory workshops each year. The workshops are held in Richland, Washington, at the luxurious Hampton Inn, nestled on the banks of the beautiful Columbia River, or in exciting Las Vegas, Nevada at the Embassy Suites Hotel at the airport location. Some government room rates are available for each course offering.

To download this year's training schedule and to obtain information about each of the workshop simply visit www.regulatoryresources.net.



RRI's 2008 Training Schedule

Mar 3-6:	Adv DOT Hazmat P&T (Course 301)
Apr 24-25:	DOT Explosives (Course 204)
May 5-9:	Adv DOT Rad (Course 303)
Jun 2-6:	Adv DOT Waste (Course 302)
Jul 22-25:	Rad by DOT & IATA/ICAO (Courses 203 & 402)
Jul 25-27:	<i>Unlimited Hydroplane Race Weekend</i>
Jul 28-29:	Rad Pkg for Shippers & Inspectors (Course 306)
Dec 3:	IATA/ICAO DG Retraining (Course 504)
Dec 4:	IATA/ICAO Rad Retraining (Course 505)

RRI will work with you to ensure your seat in a class, however, the courses are limited to between 20-30 participants and are filled on a first-come, first-serve basis. Please plan for and register as early as possible.

Oh, if you come in May-September don't be shy when asked if you care for some fun boating on the Columbia River. If you enjoy wines the Columbia Basin has many internationally recognized wineries available. Call RRI or contact the Hampton Inn for more information. And, if you want to witness the awesome Unlimited Hydroplane races (225+ mph), plan on attending the July workshops or catch the races at the Seattle SeaFair the following weekend.

ON-SITE FUNCTION-SPECIFIC TRAINING

The DOT has stressed that "function specific" training is often inappropriately thought to be met when a hazmat employee attends a national seminar. DOT clarified that it is unlikely a person attending one of these conferences will receive all the necessary function specific training unique to their job application. As a driving point, DOT said they will be inspecting specifically for function specific training when performing their enforcement activities. Remember, Congress has proposed that civil penalty be jumped as high as \$100,000 per day, per incident!

Are you interested in acquiring your much needed function specific training all the while maintaining your presence at work and home? Have RRI come to you. For the cost of tuition and travel for just a few of your employees, Regulatory Resources can deliver a custom, function specific training program to you and your entire group! Call us today to obtain a quote for your custom, site delivered course.

Function specific training, as required by the DOT, is incorporated into each of our training programs. As time allows, we work with you to obtain a profile of your operations, including specific materials/wastes packaged and shipped, and pertinent policies and procedures. From this information we design lessons, study questions, and exam questions specific to your operations. We work close with your site technical contact during this time and can provide our site specific materials for review prior to delivery to ensure accuracy.



To further facilitate your operational needs, some of our in-class examples and scenarios are modified to reflect your materials/wastes and procedures. All we ask is that the information required for the site's function specific training be provided to us no less than 45 days prior to the delivery of the applicable workshop. In some cases regarding our workshops, we include the applicable state regulations as part of the presentation.

WHAT YOU CAN EXPECT FROM OUR WORKSHOPS

What you can expect is the very best of the best! Each of our training programs are expertly designed to complement the adult learning process.

We provide you with the required training per the DOT regulations and then more...operational application.

For example:



- Did you know that you, as a shipper, can become a package distributor, and hence, fully subject to package notification requirements. Oh my!
- Did you know that you must have a package maintenance program in place for all packagings even before they're used. That's right!
- Did you know that most toxic constituents in waste mixtures can be calculated to show that they do not meet the DOT toxic criteria. Oh yes!

Because our instructors have walked the talk, we're able to pass on operational tips that provide you valuable cost savings all the while ensuring full regulatory compliance. And no, we don't just recite the regulations...we work them!

Our teaching style is open discussion using overheads, special handouts, and examples. The application of the examples and scenarios are made using flip-charts, white board and actual packagings (where available). Interactive participation between the instructor and the participants promote the learning environment. Group activities are used to reinforce the instruction. Each module or topical area is followed by review questions and scenarios designed to prepare the participant for the module or topical progression examination. The study questions and scenarios are reviewed as a group prior to the administration of any examination.

"Honestly, the first course/workshop that has challenged me and taught me some really useful techniques"

The instruction usually includes a 10 minute class break about every hour, with at least a 30 minute break for lunch. Due to the complexity of the subject material, some participants may find they'll have to do homework in the evenings. This is to be anticipated.

Here's some general information about our courses and workshops.

- For most courses, the required testing is provided at the conclusion of each topical area. In many instances the test questions are multiple choice questions. Each course is professionally designed to ensure that all enabling objectives have been taught and tested.
- Each participant receives the latest applicable regulation(s), docket actions of the latest regulatory changes, professionally designed and illustrated course materials, and best of all confidence that the information provided is accurate and to the day up-to-date.
- A Certificate of Training and Testing (testing where applicable) is provided to each participant. An Award of Successful Completion is presented to all participants who achieve the minimum course score.
- All persons who attend an RRI course or workshop are placed on the distribution list to receive the monthly publication, "THE HAZMAT NEWS NETWORK." This national newsletter provides timely information on DOT hazardous materials and RCRA hazardous wastes compliance issues..

THE HAZMAT NEWS NETWORK

THE HAZMAT NEWS NETWORK is a newsletter that is electronically mailed (or faxed) directly to you. The newsletter addresses the latest DOT hazmat and EPA hazardous waste regulatory docket actions, interpretations/opinions, operational tips, clarifications, and information on our workshops, seminars and services. And best of all, it's free. RRI has been providing this valuable service since 1995. The newsletter started out free and will stay free to all who ask. We believe that you hard working compliance professionals deserve something that provides you with timely, friendly, and helpful regulatory updates...and fit within your ever shrinking budget. Remember, RRI lives and works in the same compliance trenches that you do! To sign up for the newsletter simply email us at newsletter@regulatoryresources.net. Visit our website at www.regulatoryresources.net for all the back issues.



THE HAZMAT NEWS NETWORK

Regulatory Resources, Inc. 240 Joshua Road Kennewick, WA 99338



Phone: 509-828-1020 Fax: 509-828-0922 email: news@www.regulatoryresources.net www.regulatoryresources.net July 07

SUMMER IS IN FULL SWING and we hope you're enjoying every minute of it! Welcome to the July 07 issue of **THE HAZMAT NEWS NETWORK** newsletter. It's free and it's to help you in your compliance needs. If you don't want to receive this simply send us an email with RRM07OFF.

SUMMER HEAT HAS KEPT THE DOCKET PACE SLOW. Here are the latest. Please note that we do not address Special (formerly Exemption) actions.

July 22nd The DOT (PHMSA) published a withdrawal of the NPRM, HM-212A, "Security Requirements for Motor Carriers Transporting Hazardous Materials." The Transportation Security Administration has assumed the lead role for this rulemaking. The DOT will address the enhanced safety of explosives storage during transportation in another rulemaking.

July 25th The DOT (PHMSA) published a NPRM, HM-206F, "Revision of Requirements for Emergency Response Telephone Numbers". DOT is amending the hazmat regs to clarify requirements governing emergency response information services provided by arrangement with hazmat offerors by proposing to require that basic identifying information (offeror name or contract number) be included on shipping papers. Comments are due by August 13, 2007.

July 25th The DOT (PHMSA) published Notice 07-5 to collect information pertaining to Hazardous Materials Public Sector Training and Planning Grants. Comments are due by September 4, 2007.

July 10th The NRC published a notice to select proposed issues or to identify problems with the International Atomic Energy Agency (IAEA) Regulations for the Safe Transport of Radioactive Materials (CSR-1). This action is a joint effort with DOT PHMSA. Proposed issues or identified problems will be accepted until August 13, 2007.

IT'S LAS VEGAS ONE MORE TIME! On August 29-30, RRI is presenting the DOT Explosive Training and Transport Workshop. This 2-day offering will be held at the Ariana Suites Hotel. We just finished an advanced radioactive materials transport course and had so much fun we're going back again. In this course we will spend the first day addressing the definitions unique to explosives, classification requirements for new explosives (including the new TB 500-2), and packaging options. The second day will be devoted to the hazard communication requirements and transport controls. Both days will be packed full of valuable and useful information. We still have some seats open so hurry and get your registration in. Information about this (and our other offerings) is provided on the next page.

DOT FORGET TO ORDER YOUR COPY OF our latest supplement, *RRI Rad Calc*. This valuable tool uses Microsoft[®] Excel so it can be loaded on your laptop and taken into the field with you. The *RRI Rad Calc* performs your DOT Class 7 material

calculations as well as select the Class 7 label, weight/containment limits, and validate your characterization data. Each CD contains the *RRI Rad Calc* program, User's Guide, and QA Test Documentation. We have single licenses, and group licenses of 4 and 8 sets. Visit our website to find out more about this or our other courses today. You sure you'll like it?

WHAT EXACTLY DO I NEED TO MEET DOT'S training requirements? This question comes up quite often and it's not an easy answer. First, you must understand that seminar style training offered by vendors cannot fulfill all your training needs. Some, these courses and workshops do provide much of the training and, just as important, provide a focused application of a given topical area. We stress in our workshops the methods to find the necessary information and how to work through the process to arrive at a compliant package/shipment. But no one in an open-enrollment seminar can provide you with training specific to the packaging systems you use (e.g., filling and closure requirements), training specific to a DOTSP (DOT's) that is used, or the specifics required to fulfill your Security Plan training requirements. **There is always site-specific and function-specific training that must be performed by the employer!** Much of the training we provide is on-site, client specific training. When requested, RRI can address many of a client's necessary function-specific training needs. However, Security Plan training is something only a company can provide to their employees. Remember, there are five areas of training that will be inspected and enforced: (1) General Awareness/Familiarization; (2) Safety; (3) Security; (4) Function-Specific; and (5) Driver. The first four areas of training are present in 49 CFR Part 172, Subpart H. Driver training, however, is located in 49 CFR 177.816 and applies to anyone who transports any quantity of a DOT regulated hazardous material. You read correctly...anyone! This means that if you yourself transport a hazmat in a motor vehicle in the furtherance of a commercial enterprise (e.g., as a commuter), you must be trained to the applicable requirements of 49 CFR 177.816 through 177.817 and 177.816. This requirement has absolutely nothing to do with possessing a Commercial Driver's License (CDL). It's really about the casual hazmat carrier (carrier is a defined term in §171.8). So, right now, if I were to ask you to provide proof of all DOT training requirements for each of your hazmat employees, how would you fare? Oh, one more thing. Sometimes managers feel the need to have to sign the certification statement on DOT shipping papers. **BEWARE!** Anyone who signs a shipper's certification must provide evidence of function-specific training and testing that ensures they are knowledgeable in the specifics within the certification statement and can demonstrate that a shipment is in compliance with the HMR!

The Hazmat News Network provides information on regulatory news, docket items, and services that may assist in establishing or maintaining compliance. It is not intended to be a part of the law, rules, or a substitute for an act or a set of rules. Regulatory Resource, Inc. is not liable for any errors, omissions, or for any damages, direct or indirect, resulting from the use of the information herein. © Copyright 2007

OTHER SERVICES AVAILABLE

DOT and EPA training isn't the only professional service provided by Regulatory Resources. We are also available to provide hazardous materials and hazardous waste transportation and management consulting; regulatory assessments and reviews; waste stream process knowledge compliance flows, performance and operational assessments, and more. Let RRI relieve your regulatory burden. Once you do, we're sure that we'll be "The Source You Come Back To!"

SO, WHY WAIT ANY LONGER?



Give Regulatory Resources a call today at 509-628-1020 or send us an email at training@regulatoryresources.net to set up your next function-specific training class or to find out about attending one of our comprehensive workshops. For more information about RRI, visit our website at www.regulatoryresources.net.



RRI's WORKSHOPS

RRI's courses and workshops are structured in a manner similar to educational institutions. By doing so, you can rest assured you receive the level of training commensurate to your job and are full prepared for a given workshop when you walk in the door. The entire structure is based on the tasks associated with transportation and environmental professionals. The entry level courses, 100 level, are one day courses targeted to drivers and handlers of hazardous materials and hazardous waste packages. The 200 level courses are designed for new shippers and other entry level

professionals. The 300 series of workshops provides the necessary in-depth training essential for those who sign shipping paper certifications and for those who must ensure compliance with the regulations, including inspectors and enforcement professionals. The 400 series of workshops are dedicated to the international transport regulations. The 500 level courses are for those seasoned professionals who have already partaken in advanced workshops and are now in need of required or desired retraining. Lastly, the 600 level are workshops are RRI's advanced level RCRA training targeted primarily to the waste generator (including waste storage). The following pages discuss each training level in more detail.



“A superior class, expertly organized, making incredibly complicated subject matter accessible to laymen”

100 LEVEL COURSES



The 100 level courses provide the participant with a slow-paced, comfortable learning environment to introduce the various Laws and Acts that affect packaging and transportation of hazardous materials and wastes.

The purpose of the 100 level courses is to equip the entry level DOT hazmat employees (i.e., drivers, material handlers, warehouse personnel) with the tools necessary to locate information in the regulations and sort through the data to arrive at the requirements for the packaging and transport of a hazardous materials and wastes.

100 Level — HazMat Courses for Drivers/Handlers

- 101: DOT Hazardous Materials for Drivers/Handlers (1 day)
- 102: DOT Waste for Drivers/Handlers (1 day)
- 103: DOT Radioactive Materials for Drivers/Handlers (1 day)

200 LEVEL COURSES



Other than Course 204, the 200 courses provide the stepping stone needed for the advanced 300 and 400 level workshops. These 200 series courses are designed for entry level shippers and other DOT professionals — those who will be certifying or share in the certification that a package and shipment meet DOT requirements. Course 204 is a specialty course to build from Course 201 and 202.

The 200 series courses fulfill the training requirements for the majority of hazmat employees. At the conclusion of course 201, the participant will be able to completely prepare for shipment most any chemical in a variety of non-bulk packagings. Only those specialized hazmat employee positions that require a thorough operating knowledge of the regulations move on into the higher level workshops.

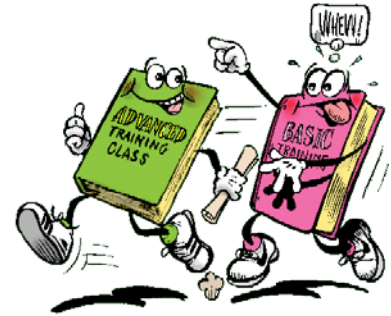
200 Level — Hazmat Transport Courses

- 201: Hazardous Materials Transportation (2 days)
- 202: Hazardous Waste Transportation (½ day)
- 203: Radioactive Materials Transportation (2.5 days)
- 204: DOT Explosives Packaging & Transport (2 days)

300 LEVEL COURSES



The 300 level courses begin where the 200 level courses end. The advanced 300 level workshops target those whose decision affects the hands-on operation for packaging and shipping. These are personnel who classify and designate knowledge; and described; those who determine the specific packaging requirements those who select how the material or waste will be identified and options for a material or waste; and those who determine what options are available that may be exercised to reduce the operating burden and lessen economic impact. Entry into a 300 level workshop requires successful completion of the applicable 200 level course(s).



Course 304 is a workshop designed specifically for those who inspect already packaged and prepared hazardous materials and wastes. It is for traffic management staff, oversight groups, QA/QC, enforcement, and all others in an “inspection” or “enforcement” position. This workshop does not address the regulations from the “how do I ship this” but rather “is this within scope for shipping”.

The 300 series workshops delve beyond just regulatory compliance. These courses assist in the planning and development of a cost-efficient hazardous materials and waste transportation function. Topics covered included:

- Classification (1) applying the classification criteria for various scenarios, including multi-agency applications; (2) discussing the need for sampling versus process knowledge; (3) selecting the proper shipping name for DOT and non-DOT regulated materials; (4) determining hazardous substances, including complex wastes mixtures; and more.
- Packaging (1) identifying options beyond Column 8B; (2) applying exceptions; (3) exercising special authorizations; (4) determining fill limits and vapor pressures; (5) filling for mixed contents; (6) packing for labpacks, overpacks, poison packs; (7) qualifying for materials of trade; (8) selecting the best option based on operations and economics; and more.
- Hazard Communications (1) determining what’s required versus what’s optional; (2) identify multi-agency requirements; (3) selecting the appropriate methods of application; (4) manifesting wastes and non-wastes; and more.
- Vehicle Configurations (1) determining loading combinations; (2) identifying special requirements; (3) applying release limits; (4) examining exclusive use versus non-exclusive use; and more.

300 Level — Advanced DOT Shipper & Compliance Workshops

- 301: Advanced DOT Hazmat Packaging & Transport Workshop (4 days)
- 302: Advanced DOT Waste Packaging & Transport Workshop (5 days)
- 303: Advanced DOT Radioactive Materials Packaging & Transport Workshop (4.5 days)
- 304: Advanced DOT Hazmat Workshop for Inspectors / Enforcement (5 days)
- 305: Advanced U.N. Packaging Workshop (2.5 days)
- 306: Advanced Class 7 Packaging Workshop (2 days)
- 307: Advanced Mixed Waste Packaging & Transport (5 days)

400 LEVEL COURSES



The 400 level workshops for those responsible for compliance to the international regulations for the safe transport of dangerous goods, including radioactive materials. Training to our U.S. domestic hazardous materials regulations do not fully address the special requirements necessary for international transport by air and vessel. The 400 level workshops fill this much needed void. The courses offered address both dangerous goods and radioactive materials by air as required in the International Civil Air Organization's (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air (TI), as implemented through the International Air Transport Association's (IATA) Dangerous Goods Regulations (DGR). The vessel course covers the requirements for the transport of radioactive materials as addressed by the International Maritime Organization's (IMO), International Maritime Dangerous Goods Code (IMDG).

400 Level — International Dangerous Goods Transport Workshops

- 401: IATA/ICAO Dangerous Goods Packaging & Transport Workshop (2 days)
- 402: IATA/ICAO Radioactive Materials Packaging & Transport Workshop (2 days)
- 403: IMO/IMDG Radioactive Materials Packaging & Transport Workshop (2 days)

500 LEVEL COURSES



The 500 series courses — the retraining courses — not only fulfill a regulatory requirement, but do so in a cost-effective manner. These courses are specifically designed for those who require retraining to meet the DOT training and testing regulations. Why spend one, two, even three weeks in the classroom taking the same course(s) you took two or three years back? Instead, come to the retraining courses where hazardous materials, hazardous wastes, radioactive materials and IATA/ICAO are covered in just five days. This is possible since you already possess the necessary skills and knowledge to perform packaging and shipping functions. The class format discusses new regulatory changes and applies these into workgroup scenarios. An examination is given at the conclusion of each day. Since the program is modular by design, you can take all five days or only come on the days your specific retraining subject is discussed. As a prerequisite, you must have already taken the appropriate 300 level workshop and have stayed active in operations, inspections or enforcement.

500 Level — Advanced Retraining Workshops

- 501: Advanced DOT Hazmat **Retraining** P&T Workshop (1 day)
- 502: Advanced DOT Waste **Retraining** P&T Workshop (1 day)
- 503: Advanced Radioactive Materials **Retraining** P&T Workshop (1 day)
- 504: IATA/ICAO Dangerous Goods **Retraining** P&T Workshop (1 day)
- 505: IATA/ICAO Radioactive Materials **Retraining** P&T Workshop (1 day)

600 LEVEL COURSES



The 600 level courses address the Resource Conservation and Recover Act (RCRA) hazardous waste operations and management requirements (40 CFR 260-280). These hazardous and solid waste workshops are written and taught from the operation viewpoint — not the compliance enforcement perspective. In other words, we explore how to get the work done rather than why it can't be done. Our strategy, "Plan Your Waste". We teach the importance of applying waste management up front to minimize waste generation, and if generated, to manage the waste throughout the process to reduce the cost of disposal.



Finally, you can attend a waste management course that's based on years of in-field operating experience.

600 Level — RCRA Solid & Hazardous Waste

601: Advanced RCRA Operations Workshop (3 days)
602: Advanced LDR Regulations Workshop (2 days)

OTHER OPTIONS

Still looking for the one course that will fit your need? Then give us a call. We have other target specific courses that are designed to fill the needs most often left void. Here are some examples:

- Waste Designation & DOT Classification Workshop
- Mixed Waste Operations Training
- Packaging and Shipping of Environmental Samples
- Multi-modal Class 7 Radioactive Materials Transport
- DOT Intrastate Transportation Regulations (and Materials of Trade)
- Hazardous Substances — Determination for Hazardous Wastes
- DOT General Awareness for Mid and Upper Level Managers



The regulations which govern how we conduct hazardous materials and hazardous waste operations are continually changing. These changes are incorporated into the RRI training programs as they occur. This is of great benefit to everyone attending our courses and workshops, however, it misses many of you who are in between training classes. For these professional, RRI conducts seminars that address new and revised regulatory requirements. Since the training is only to identify regulatory changes occurring between scheduled training courses, testing is not required. As DOT states, the hazmat employee needs only to be informed of the new requirements. Visit our website or look at our newsletters to find out the specifics about one of these timely and important seminars.

The logo features the text "RRI's Corporate Policy" in a bold, black, sans-serif font, centered between two stylized, red and grey graphic elements that resemble the letter 'R'. A thick red horizontal bar is positioned below the text and the graphic elements.

RRI's Corporate Policy

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CONDUCT OF OPERATIONS

First and foremost, REGULATORY RESOURCES, INC.'S responsibility is to you, our customer. Our objective is to provide assistance in achieving hazardous materials transportation and hazardous waste operations regulatory compliance with safe, efficient, and cost-effective results. All information supplied to REGULATORY RESOURCES, INC. by our customers is considered secret and confidential unless otherwise indicated through formal, written processes. And to the best interest of Regulatory Resources and their customers, REGULATORY RESOURCES, INC. will only conduct business with others who agree to, and adhere to these same Conducts of Operation.

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REGULATORY RESOURCES, INC. does not act or profess to act in any capacity as legal council or legal representation with respect to its courses, workshops, materials, consultations, or advice. REGULATORY RESOURCES, INC. cannot and shall not be responsible or liable and cannot and shall not become responsible or liable for any loss, violation, penalty, damage, injury, or other ill-will to any person or property by use of REGULATORY RESOURCES, INC.'S courses, workshops, materials, consultation, or advice. All training courses, workshops, materials, and other information are designed to provide a structured approach for regulatory compliance with the applicable laws, acts, and codified regulations in effect at the date the materials are published. It is REGULATORY RESOURCES, INC.'S purpose to serve and provide regulatory information to the benefit of those attending. REGULATORY RESOURCES, INC. and its representatives do not assume any responsibility for errors and/or omissions regardless of source or cause. *Any person attending a REGULATORY RESOURCES, INC. function — seminar, workshop, course, update, briefing, etc. — is present with the above understanding. Any person in consultation with, or receiving advice from REGULATORY RESOURCES, INC., including but not limited to audits, inspections and assessments, does so with the above understanding.*